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1. Environmental Sustainability

1.1. Environmental Policy and Commitment

Global International Relocation (GIR) is committed to operating in a way that minimizes its environmental footprint. Our goal is to reduce resource consumption, prevent pollution, and promote sustainable practices throughout our business operations.

Management Mission Statement:

"We are committed to reducing the environmental impact of our services and facilities through continuous improvement, employee engagement, and investment in cleaner technologies. Sustainability is not only our responsibility - it is a core part of our business model

1.2. Environmental Impact Assessment

We have conducted an internal assessment of our environmental impact, identifying key areas:

- Energy consumption in office and warehouse operations.
- Fuel usage from transportation and logistics activities.
- Waste generation (paper, plastic, packing materials).
- Use of non-recyclable materials.
- Emissions from international and domestic transport.

1.3. Environmental Goals

1.3.1. Energy Efficiency:

- Use of LED lighting in office and warehouse.
- Installation of motion sensors and timers for lights.
- Replacement of old HVAC systems with more efficient models.
- Implementation of solar panel system (2025–2026 roadmap).

1.3.2. Eco-friendly and Zero-waste Initiatives:

- Use of recycled materials in packing (Eco Crates, bubble kraft).
- Digitalization of documents to reduce paper consumption.
- Elimination of single-use plastics in the office.

1.3.3. Waste Management:

- Separation of waste streams (plastic, cardboard, hazardous, electronic).
- Agreements with certified waste disposal and recycling companies.
- Monthly monitoring of waste output by warehouse staff.

1.3.4. Carbon Footprint Reduction:

- Route optimization software to reduce kilometers driven.
- Use of Euro 6 trucks with GPS tracking and low-emission engines.
- Gradual shift toward electric and hybrid service vehicles (first pilot in 2026).
- Carbon offset initiatives under review for international shipments.



2. Social Responsibility

GIR is committed to supporting the well-being of our employees, customers, and the communities where we operate.

2.1. Health, Safety and Wellbeing

- Ongoing training in occupational health and safety (mandatory yearly).
- Regular warehouse and office inspections to identify risks.
- Access to medical screenings for field staff.
- Mental health awareness and access to counseling services upon request.
- Use of ergonomically safe tools and lifting procedures.

2.2. Diversity, Equity and Inclusion (DEI)

- No tolerance policy for discrimination or harassment.
- Recruitment and promotions based on merit, without bias toward gender, ethnicity, age, religion, or background.
- Flexibility for working parents and remote roles when applicable.
- Equal pay for equal work commitment.

2.3. Employee Engagement and Fair Treatment

- Annual employee satisfaction surveys.
- Structured feedback channels and regular performance reviews.
- Clear anti-retaliation policy.
- Team-building events and open-door communication with management.

2.4. Learning and Development

- Internal training for new hires and ongoing skills development.
- Certifications in fine art handling, logistics software, and health & safety.
- Financial support for external training is relevant to the role.

2.5. Community Engagement

- Participation in local charity drives (clothing, school supplies).
- Free moving services for selected nonprofit initiatives.
- Sponsorship of environmental clean-up days in the Lisbon region.



3. Governance and Sustainability Oversight

3.1. Practices, Policies & Procedures

- Corporate Sustainability Program coordinated by the Sustainability Officer (appointed by the CEO).
- Annual planning and review cycle, aligned with business objectives.
- Sustainability included in management team meetings at least quarterly.
- All staff trained annually on sustainability-related practices and policies.

3.2. Communication and Reporting

- A quarterly internal newsletter includes updates on sustainability progress.
- Customers are informed via our website, service proposals, and social media.
- Suppliers are required to follow our Sustainability Code of Conduct, promoting ethical sourcing and eco-responsible packaging.

3.3. Accountability and Monitoring

- Each department has defined responsibilities and KPIs for sustainability.
- Monthly metrics tracked include energy usage, waste volume, emissions/km, training hours.
- Non-conformance issues are logged and corrective actions implemented.

3.4. Annual Self-Assessment

- An annual sustainability performance review is conducted every Q1, including:
 - Energy and waste audits
 - o CO₂ estimation
 - Staff survey on sustainability awareness
 - o Progress toward environmental and social goals
- Results feed into a Sustainability Action Plan for the following year.



Document Revision History

Version	First		
Version Date	6th of January 2025		
Created by	Chief Executive Officer		
Approved by	Chief Executive Officer		
Confidentiality Level	Internal, Costumers, Corporate and Supply Chain		

	Document Revision History		
Date	Significant Changes		
19-Jan-2019	Document Creation		
10-Jan-2020	Document Review		
15-Jan-2021	Document Review		
02-Jan-2022	Document Review		
16-Jan-2023	Document Review		
04-Jan-2024	Document Review		
06-Jan-2025	Document Review		